Goals and Directions 2011–2012

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SOUTHWESTERN COLLEGE, WINFIELD, KANSAS

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THE SOUTHWESTERN COLLEGE VISION AND MISSION STATEMENTS

OUR VISION

Southwestern College in Winfield, Kansas,

is a learning community

dedicated to

-intellectual growth and

career preparation,

-individual development and

Christian values,

-lifetime learning and

responsible citizenship, and

leadership through service

in a world without boundaries.

THE MISSION OF SOUTHWESTERN COLLEGE

Southwestern College provides a values-based learning experience that emphasizes intellectual, personal, and spiritual growth. Founded in 1885 by Kansas Methodists and now related to the Kansas West Conference of the United Methodist Church, the college offers both bachelor's and master's degrees on-ground and online.

Southwestern College:

- Prepares students for careers and for graduate studies with courses that foster critical thinking and effective communication and are characterized by meaningful professor-student interaction.
- Employs emerging technologies that promote learning.
- Strives to live by and teach a sustainable way of life.
- Provides preparation for a wide range of church-related vocations and involvement.
- Offers programs that embrace prior learning and facilitate career progression for working adults, members of the armed services, and persons in transition.
- Affords a residential learning experience abundant with co-curricular activities that build social awareness and interpersonal skills and cultivate an ethos of service and leadership.

1) RELATIONSHIP GOAL

Southwestern's relationship with its alumni and friends will be in the spirit of long-term cooperation and mutual benefit.

The college will provide its faculty, staff, alumni and friends with multiple opportunities for service to the college through:

- •financial support for students and programs,
- •consultation with faculty and staff,
- providing internships, mentoring, and career development assistance for current students,
- •support in recruiting new students,
- •service on college boards and committees.

The college also will provide its constituencies opportunities for personal growth and development through:

- academic course work,
- performing arts presentations,
- public lectures and seminars,
- •sporting events,
- •social and professional networking.

This goal's focus and the directions that follow are external in nature. Efforts in this area expand and deepen the college's stakeholders and works to build a wide variety of collaborative relationships.

3-YEAR DIRECTIONS

- Southwestern College will increase its positive impression and brand loyalty with college-bound students, current students and alumni.
- Southwestern College will increase the number of donors by 5% from the previous year.
- Southwestern College will increase the number of summer camp and conference programs held each year.
- Southwestern College will continue to establish global initiatives with a Chinese Association, Belarusian Institute and by exploring opportunities with Mexico.
- Southwestern College will increase titles published and stabilize the revenue for the SC academic press.
- Southwestern College will launch a Professional Studies "Hall of Fame" recognizing key alumni.

2) EDUCATIONAL GOAL

Southwestern will offer learning opportunities reflective of the college's distinctive objectives as reflected in its vision and mission.

Hallmarks of learning at Southwestern will include:

•Critical Thinking

o Analyzing information and complex issues from multiple perspectives to arrive at reasoned decisions.

Ethical Reasoning

o Conscientiously practicing accepted standards of fairness and integrity.

•Career Preparation

o Applying knowledge and critical and creative skills to excel in one's chosen career.

Communication

o Effectively exchanging meaning.

Leadership

o Communicating a vision and fostering credible and collaborative relationships toward action.

This goal and the directions that follow focus on the core function of the college which involves understanding our students and helping them learn.

3-YEAR DIRECTIONS

Southwestern College will provide convergence news media experience for students in the campus communications program. Southwestern College will implement a "Quality Matters" (QM) ini-

tiative for key PS courses expanding the QM course library. Southwestern College will assist students to increase their focus and

preparedness for professions in STEM (Science, Technology, Engineering, and Mathematics) fields.

Southwestern College will become a leader in online ministry related education.

Southwestern College will promote more involvement between the nursing program and professional organizations, clinical agencies and the community.

Southwestern College will increase the connection between students in the Social Sciences' curricular and co-curricular programs and the community.

Southwestern College will expand its Professional Studies tutoring and support services.

Southwestern College will pilot learner authentication solutions.

3) ENROLLMENT GOAL

Southwestern College will have a main campus student body reflective of:

- at least 650 full-time undergraduate and 50 graduate students,
- 425 residential students,
- key attributes will include the following: first-time, full-time freshmen class with an average high school GPA of 3.3, an average ACT of 23,
- retention rates for first-time, full-time freshmen as follows: more than 90% will return the second semester, 75% will return the third semester, and 60% will graduate within six years,
- meet or surpass 6% international students and 20% AHANA (Asian, Hispanic, African American, Native American).

The Professional Studies student body will include:

- 1,500 undergraduate degree-completion
- 200 graduate students.

This goal and the directions that follow focus on the core function of the college which involves the quality and quantity of the students served through the recruitment and matriculation process.

3-YEAR DIRECTIONS

Southwestern College will provide improved financial services to students and families.

- Southwestern College will conduct a student life program evaluation process.
- Southwestern College will increase student use of the Student Success Center.
- Southwestern College will develop more cost effective, qualified lead generating efforts.
- Southwestern College will reach its capacity for students involved in the performing arts.
- Southwestern College will implement and publicize a community service project for each team and the athletic program as a whole.

Southwestern College will continue to seek opportunities through Professional Studies to expand military partnerships while at the same time work to rebalance non-military.

Southwestern College will meet or exceed freshman and transfer conversion rates for Noel Levitz (a national data pool) for Four Year Private Colleges.

Southwestern College will enhance its search engine optimization for the Professional Studies web site.

4) FINANCIAL GOAL

Southwestern College will have a financial situation sufficiently strong to fund the vision of the college.

Key indicators are:

- \$25 million endowment,
- \$4 million each year in gift income,
- \$1 million will be unrestricted gifts to the Annual Fund,
- A minimum of 20% of institutional financial aid will be funded through the endowment,
- The unfunded cost of attendance discount rate will not exceed 38% of tuition revenue.

This goal and the directions that follow support all aspects of the college.

3-YEAR DIRECTIONS

Southwestern College will improve and maintain a responsible, proactive, systematic collection and billing procedures.

- Southwestern College will project and monitor scholarship spending and manage the tuition discount process.
- Southwestern College will tie resource allocation to continuous growth and improvement goals.
- Southwestern College will exceed the US Department of Education's financial viability ratio of 1.5.
- Southwestern College will complete the Great Performances Campaign on June 30, 2012.
- Southwestern College will raise \$825,000 in yearly unrestricted giving.
- Southwestern College will raise \$900,000 in each year for endowment.
- Southwestern College will raise \$1,000,000 per year of new planned giving commitments.

5) FACULTY AND STAFF GOAL

Southwestern's faculty and staff will be well qualified and well compensated. A commitment to the ideals of the institution and to its students will characterize all who work for the college.

Key benchmarks are:

- a faculty: student ratio of 1:14,
- 65% of full-time faculty will hold the highest degree in their field,
- salaries of full-time faculty will equal or exceed the 50th percentile of faculty salaries paid by Carnegie IIB church-related colleges,
- salaries for administrators and staff will be appropriately benchmarked and maintained.

This goal and the directions that follow focus on the support function of valuing the people that relate to the college.

3-YEAR DIRECTIONS

- Southwestern College will enrich its human resources support. Southwestern College will strive to annually increase its faculty and staff compensation at or above the Consumer Price Index.
- Southwestern College will facilitate training and employee development related to employee performance goals.
- Southwestern College will begin benchmarking staff and administrator salaries from among national and regional markets.

6) FACILITIES AND TECHNOLOGY GOAL

Southwestern will strive to have all facilities and technology up to date, accessible, and student centered. Specific focus will be given to issues of sustainability.

Key qualities include:

- quality residential living spaces,
- remodel Christy Administration Building
- remaining an ADA compliant campus,
- having well-maintained facilities,
- attractive and sustainable campus landscaping,
- a commitment to campus-wide energy efficiency improvements,
- 10-20% of electricity use on campus from renewable sources,
- using fuel efficient travel and maintenance vehicles.

Using appropriate and emerging technology, Southwestern will provide students, staff, and faculty a technology-driven learning community.

Key qualities include:

- leading technology that supports student learning,
- on-going training for users of academic and administrative software,
- an effective intranet backbone,
- contemporary communication systems.

This goal and the directions that follow focus on supporting the college's educational and organizational operations.

3-YEAR DIRECTIONS

Southwestern College will build a stable physical networking and software application environment.

Southwestern College will increase the level of data security.

Southwestern College will develop a network topology to insure the fastest, most reliable and most cost efficient connection for all users.

- Southwestern College will maintain consistency in shared software.
- Southwestern College will create and maintain Instructional labs and classrooms that fulfill the requirements of the curriculum, and are flexible and expandable.

Southwestern College will enhance security and accessibility to buildings. Southwestern College will complete a main campus landscaping renovation. Southwestern College will reach and maintain a top FCI (facility condition

index) rating of Good (<5%) for the upkeep of college facilities.

Southwestern College will reduce energy consumption, improve waste management and increase the use of renewable energy in coordination with the implementation of a Climate Action Plan.

Southwestern College will improve its athletic related facilities.

Southwestern College will reduce its use of paper.

Southwestern College will complete a review of needed upgrades for student residences, and establish a priority list for upgrade projects, by June 30, 2011.

7) ADMINISTRATIVE GOAL

Using the college's participation in AQIP as its guiding format, the college works to improve its management in the following areas:

- Leading and Communicating
- Measuring Effectiveness
- Planning Continues Improvement

This goal and the directions that follow support all aspects of the college.

3-YEAR DIRECTIONS

Southwestern College will increase process and policy transparency in relationship to all registrar functions.

Southwestern College will implement a process maturity model (PMM) for evaluating and improving all administrative processes. Southwestern College will develop key performance indicators and predictive analytics in Professional Studies.

METRICS

1) Relationship Goal

Donors	FY09	FY10	FY11
Alumni	886	1154	933
Faculty/Staff	56	98	100
Other Individuals	550	551	808
Organizations	216	220	359

2 Educational Goal

Noel-Levitz Student Satisfaction Inventory (SSI) ^R	<i>2007</i>	2008	2010
<u>Scale</u>	Gap*	Gap*	Gap*
Academic Advising	0.69	0.66	0.55
Campus Climate	0.69	0.63	0.76
Instructional Effectiveness	0.78	0.74	0.89
Registration Effectiveness	0.70	0.64	0.92
Student Centeredness	0.59	0.61	0.73
Responsiveness to Diverse Populations**	5.69	5.41	5.59

*Gap-the difference between the level of importance and the satisfaction Gap of 0=ideal; >1 =improvement needed **Reports level of satisfaction on a scale of 0-7

NSSE Benchmark Comparison						
LAC	2008		2010			
	MC	PS	Peers	MC	PS	Peers
First- Year	49.5	-	56.0	51.1	-	57.0
Senior	54.7	60.7	58.5	56.3	64.6	60.4
ACL		2008			2010	
	MC	PS	Peers	MC	PS	Peers
First- Year	48.9	-	45.6	50.2	-	45.0
Senior	52.2	45.0	51.9	53.7	42.8	48.5
SFI	2008		/ 2008 2010			
	MC	PS	Peers	MC	PS	Peers
First- Year	43.5	-	35.8	41.7	-	36.6
Senior	46.9	34.1	43.5	49.3	35.7	41.7
EEE		2008			2010	
	MC	PS	Peers	MC	PS	Peers
First- Year	30.9	-	27.5	33.7	-	28.2
Senior	44.6	28.4	42.5	42.2	29.6	38.5
SCE	2008 2010					
	MC	PS	Peers	MC	PS	Peers
First- Year	65.2	-	65.1	67.3	-	67.0
Senior	65.4	63.7	61.7	63.4	67.5	63.9

LAC – Level of Academic Challenge

ACL – Active and Collaborative Learning

SFI – Student-Faculty Interaction

EEE – Enriching Educational Experiences

SCE – Supportive Campus Environment

Peers – **Plains Private Institutions**

Communication Outcome	2009	2010	2011
Rubric	Mean	Mean	Mean
Idea development	2.30	2.00	2.53
Organization	2.33	2.30	2.50
Use of language	2.23	2.13	2.43
Oral presentation	2.53	2.20	1.77
Interpersonal	2.08	2.27	
Intercultural	2.40		
Writing	2.27	2.20	2.29
Use of conventions	2.13	2.00	2.32

Critical Thinking Outcome	2009	2010	<i>2</i> 011
Rubric	Mean	Mean	Mean
Problem identification	2.40	2.24	2.44
Assumption	2.08	1.97	2.30
Perspective	2.08	2.04	2.40
Evidence	1.77	1.74	2.21
Multidisciplinary	1.81	1.70	2.21
Conclusion	1.93	1.98	2.22

Career Preparation Outcome	-	-	2011
Rubric - Application of:			Mean
Content area knowledge	-	-	2.60
Career preparation knowledge	-	-	2.61
Critical and Creative Skills	-	-	2.58

Scale—1=Emerging; 2=Developing; 3=Mastering

Enrollment (Fall Census)	FY09	FY10	FY11
Main Campus Full-Time Undergraduate	552	542	582
Main Campus Graduates	61	26	18
Main Campus Totals	613	568	600
Professional Studies Undergraduate	1055	965	921
Professional Studies Graduate	139	259	249
Professional Studies Totals	1194	1224	1170
Total Headcount (Includes part-time)	1823	1810	1791
Incoming Freshmen			
Average ACT	22.1	21.5	21.3
Average high school GPA	3.4	3.0	3.3
Retention			
Freshman to second semester	84%	87%	89%
Freshman to Sophomore	69%	70%	64%
Freshman to graduation (6 year)	50%	45%	52%
Main Campus Diversity			
AHANA *	16%	19%	21%
International Students	5%	4%	5%
Residential Students			
Number of students in student housing	431	395	425

3) Enrollment Goal

*African American, Hispanic, Asian, Native American

Gifts	FY09	FY10	FY11
Total Gifts	\$2,493,880	\$3,253,849	\$3,502,308
Unrestricted Gifts	\$683,544	\$1,233,491	\$401,787
Endowment	\$14,711,887	\$18,672,491	\$21,132,144
Financial Aid	FY09	FY10	FY11
Funded by Endowment	15.4%	12.8%	16.1%
Simple Tuition Discount	44.1%	44.8%	44.3%

4) Financial Goal

5) Faculty and Staff Goal

Faculty Salary	FY09		F	Y10
	SC Avg	Carnegie IIB	SC Avg	Carnegie IIB
Professor	\$58,000	\$67,000	\$59,600	\$67,800
Associate Professor	\$49,300	\$57,000	\$49,700	\$57,300
Assistant Professor	\$46,000	\$48,700	\$45,700	\$49,500

Faculty Degrees Main Campus	FY09	FY10	FY11
% with terminal degrees	57.1	59.6	65.3
% with masters	40.8	36.1	32.7
% with bachelors	2	4.3	2.0
Faculty: Student Ratio			
Main Campus	1:12	1:12	1:12
Professional Studies	1:13	1:14	1:14

6) Facilities and Technology Goals

Improvement Highlights

2010-2011

- Performing Arts—Richardson remodel underway and theater tech center underway
- New stadium complex completed and dedicated
- Opened and dedicated a new Builders Learning Center with a preschool and afterschool program

Other Improvement Highlights

2010-2011

- Successful AQIP accreditation visit
- Met the Mabee challenge
- Successfully celebrated the college's 125th anniversary with a wide range of activities
- Transparency by Design was implemented in Professional Studies
- Self-service which provides digital information access was implemented

Strategic Planning Process and Timeline

Southwestern College began its continuous planning, implementation, and evaluation process in 2000. The college's planning process involves:

- First is the vision and mission statement which sets the framework for the school's planning.
- Next involves five-year goals and three-year directions. The goals are the aspirations of the institution as they relate to the vision and mission. The directions are specific strategies to reach our goals.
 The final planning activity is the unit plans. Each work unit plan links
- The final planning activity is the unit plans. Each work unit plan links the individual employees' performance plan to the colleges' overall goals and directions.

Key Dates in the Planning Cycle

January 2012	Planning Council provides a status report for Trustee review. Futures Task Force provides its recommen- dations.
April 2012	Trustees act on goals and directions for the up coming fiscal year.
January 2013	The planning council provides a status report for Trustees' review.
April 2013	Trustees act on goals and directions for the up- coming fiscal year.
January 2014	The Planning Council provides a status report for Trustees' review.
April 2014	Trustees act on goals and directions for the upcoming fiscal year.
January 2015	The Planning Council provides a status report on the strategic plan for the Trustees to review. Trustees approves the budget for the upcoming fiscal year.
April 2015	Trustees act on goals and directions for the upcoming fiscal year beginning in July.
April-Dec 2015	Stakeholders provide input, Future Task Force reviews as a part of a 3-yr cycle.

CONTRIBUTORS

In January 2011 members of the Planning Council brought a status report of the goals and directions to the Board of Trustees for their review.

Special thanks to Margaret Robinson for final production of this document and to the members of the 2010-2011 Planning Council:

Stephen K. Wilke, chair Terry Barnett, Faculty Chair Gail Cullen, Director of Academic Affairs for Professional Studies Margaret Robinson, Director of Institutional Research

Members with three-year terms:

David Gardner	2008-2011	Sarah Hallinan	2010-2013
Veronica McAsey	2008-2011	Dana Johnson	2010-2013
Jessica Falk	2008-2011	John Scaggs	2010-2013
Donna Boese	2009-2012		
Kristen Pettey	2009-2012		
Lonnie Boyd	2009-2012		

This year's current 2011-2012 Planning Council members are: Stephen K. Wilke, chair Stephen Woodburn, Faculty Chair Michael Holmes, Director of Academic Affairs for Professional Studies Margaret Robinson, Director of Institutional Research

Members with three-year terms:

Donna Boese	2009-2012	Tad Humphrey	2011-2014
Lonnie Boyd	2009-2012	Marla Sexson	2011-2014
Kristen Pettey	2009-2012	Saeed Yazdani	2011-2014
Sarah Hallinan	2010-2013		
Dana Johnson	2010-2013		
John Scaggs	2010-2013		

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